

# Victorian Energy Upgrades

Lowering your  
power bills



Cut your power bills  
with Australia's  
biggest energy  
efficiency program

Victorian homes and businesses can cut their energy bills and carbon emissions through Victorian Energy Upgrades (VEU).

This Victorian Government program provides discounts on energy-efficient products and services. When you improve your energy efficiency, you use less power, so pay less on bills.

All Victorian households and most businesses<sup>1</sup> qualify for these discounts. Taking part is voluntary.

An average household saves \$110 on annual energy bills, mostly through lighting upgrades. Those who do more upgrades can save up to \$510 a year.

<sup>1</sup> Around 250 large energy users and some other businesses are currently exempt from the program. This means that they do not bear the pass-through costs of the program and cannot access the incentives.



## What products and services are discounted?

For households, discounted energy efficient products include:

Lighting



Heating and cooling



Water heaters



Shower heads



Display of near real-time information on home energy use



Draught sealing



For businesses, discounted energy efficient products include:

Lighting



Water heaters



Refrigerated display cabinets



Motors



Heating and cooling systems



*Larger businesses can also work with accredited businesses to tailor their energy efficiency upgrades.*

## How do I get these discounts?

1. The quickest and easiest way to start is by visiting the [Victorian Energy Upgrades website](#).
2. Decide which discounted energy efficient product or service you want to upgrade.
3. Contact Victorian Energy Upgrades accredited businesses that sell the product or service you want. Shop around to find accredited businesses offering the best deals. VEU businesses are listed in this fact sheet.
4. Choose your product and the business will arrange installation – including the discount.

## Find out more

at [www.victorianenergyupgrades.vic.gov.au](http://www.victorianenergyupgrades.vic.gov.au)

## Good to know

- While this is a Victorian Government Program, accredited private businesses sell and install the discounted products.

Because they are private businesses, they decide which products they sell. So, you may not be able to buy all the items eligible for discounts in your area. The prices the businesses charge can also vary.

More information on [which businesses offer what discounted products](#) is available.

- Businesses involved in the program often contact potential customers to offer the discounts. They must clearly identify themselves and tell you the program is government-supported and voluntary.

## Not happy with a product or service?

The Essential Services Commission oversees Victorian Energy Upgrades.

All VEU accredited businesses must follow Australian Consumer Law, including telemarketers and doorknockers.

If you have a complaint, you can [email the Essential Services Commission](#) or contact them at:

Level 8, 570 Bourke Street  
Melbourne, VIC 3000  
Phone: (03) 9032 1310

[More information is available online.](#)

## Other Victorian Government programs cutting your energy costs

### **For households**

- A \$1,000 rebate for [energy efficient reverse cycle split systems](#) is available from July 2021 for low income and vulnerable households.
- The Solar Homes Program offers [rebates for household solar](#) panels, solar batteries and solar hot water systems.
- Households with a Victorian electricity account, and a Pension Concession, JobSeeker, Austudy, Abstudy, or Youth Allowance recipient, can get a one-off [\\$250 Power Saving Bonus](#) until 31 January 2022.
- Save power and money by making your home more energy efficient through the [Residential Efficiency Scorecard program](#).

### **For small business**

- Sustainability Victoria's [Small Business Energy Saver Program](#) offers \$2,000 payments for small businesses to upgrade equipment.
- The [Solar for Business Program](#) offers Victorian small businesses rebates to install solar panel systems.

### **Since 2009, the VEU program has:**

- helped more than 1.9 million households and over 110,000 businesses upgrade appliances and equipment
- cut Victoria's greenhouse gas emissions by over 60 million tonnes
- saved Victoria \$4 billion in energy system costs.

It also supports 2,200 Victorian jobs a year.

## List of accredited Victorian Energy Upgrades businesses

These businesses are active accredited VEU providers. Individual businesses decide which energy efficient products and services they provide.<sup>2</sup>

60 SHADES	Green Solutions Australia Pty Ltd
Accredited Power Saver Co Pty Ltd	Green Target Australia
All Star Solar	HAIELO
Ampco Electrical Services	Homelab
Auspro Group	IN2 ENERGY PTY LTD
Aussie Greenmarks	Keemin Pty Ltd
Australian State Energy Upgrades	Kuga Electrical
Business Channel Australia PTY. LTD.	LED Saves
Chromagen Australia Pty Ltd	LEDified Lighting
Clean Home Green Home	Leea Investments
CO2 Free	Lifestyle Technologies (aust) pty ltd
Cola Solar	Lowa Projects Pty Ltd
CYANERGY	Maas Green Planet
Cyl-Safe	Maxee Innovations (VIC)
Dale Air Pty Ltd	MYOM Australia
Demand Manager Pty Ltd	National Carbon Bank of Australia
Direct building Solutions Australia	Ozwide Field Services
Discount-LEDs Pty Ltd	Planet Green Project
Dux Manufacturing Ltd	Positive Carbon
Easy Being Green (Climatebank)	Priority Group Australia
EC Focus	Renewable Energy Traders Australia
Eco Light Up	Rheem Australia Pty Limited
EcoCare Carbon Solutions Pty Ltd	Rinnai Australia Pty Ltd
EcoCert	Save Energy Now
Ecofeet Pty Ltd	SAY Green
Ecovantage	Shell Energy Engineering Pty Ltd
Emerging Environmental Group	Shine On
ENERGY INCENTIVES	Smart User
Energy Makeovers	Southern Cross Metal Recyclers
Energy Savers Victoria Pty Ltd	Sure Touch Electrical
Expert Group	SwitchLED
Fridge Recycling Services	Telus Electrical Services pty ltd
GB Environmental Trading Pty Ltd	Think LED
General Energy	Topp Services Australia
Glow Green	Trade In Green Pty Ltd
Glower	Wattly
Green Earth Recycle	Watts Green Pty Ltd
Green Energy Trading	Wesfel Electrical
Green Energy Victoria	White Goods Recyclers Pty Ltd
Green Home Green Planet Pty Ltd	Zero Carbon Group
Green On	

## The Essential Services Commission has a list of current and previously accredited VEU businesses

<sup>2</sup> Those listed have completed activities since the beginning of 2020. The full list of accredited businesses is available on the Essential Services Commission website at: [Essential Services Commission VEU Registry: https://www.veu-registry.vic.gov.au/Public/Participants2.aspx](https://www.veu-registry.vic.gov.au/Public/Participants2.aspx)