



Polyaire PTY LTD
ACN 007 673 690

PO Box 2038
REGENCY PARK SA 5094
Phone: (08) 8349 8466
www.polyaire.com.au

POLYAIRE PRODUCT - WARRANTY CLAIM FORM

To ensure the best possible service please send us your enquiries by filling out the form. This form is for completion by the installing contractor (not by the end user).

If you are the end user please call your installing contractor first and request they attend site to ensure the fault is a manufacturing defect and not installation or user related. Failure to do this may result in costs being recovered from the end user should the issue not be covered under the manufacturers warranty terms and conditions.

For non account holders we will require credit card details PRIOR to attending your job.

No charges will occur for work carried out that falls under the manufacturer's warranty terms and conditions. All work carried out that does not fall under the manufacturer's warranty will be charged for at standard rates.

Please endeavour to provide as much information as possible to ensure the quickest possible response. Note that serial numbers, model numbers and full date of install (D/M/Y) are required prior to service call out.

INSTALLER DETAILS

Company Name

Contact Person

Date

Phone

Email

Invoice Number

Invoice Date

Install Date

CLIENT DETAILS

Name

Address

Contact Email

Contact Mobile

DESCRIPTION OF FAULT

AirTouch/Zonemaster Product

Air Conditioner Brand

Air Conditioner Model

Air Conditioner Serial Number

Description of Fault

No charges will occur for work carried out that falls under the manufacturer's warranty terms and conditions. All work carried out that does not fall under the manufacturer's warranty will attract a service fee relating to the work involved

Please endeavour to provide as much information as possible to ensure the quickest possible response. Note that serial numbers, model numbers and full date of install (D/M/Y) are required prior to service call out.